

## Appendix A (Part 1b)

### Inner North East SLA Performance Report 2012/13

#### Analysis of Street Cleansing Related Customer Requests

EINE Area Committee - Streets SRs				
Job Type Date Range - 01/05/2012 To 30/04/2013	Chapel Allerton	Moortown	Roundhay	Totals
Litter Bin Empty	17	17	13	47
Litter Bin Request	5	7	9	21
Litter Bin Repair	5		1	6
Bulky request	57	15	19	91
Street Cleansing Missed	5	4		9
Street Cleansing New Route				0
Street Cleansing Quality	3			3
Dog Fouling	14	13	20	47
Fly Tips	357	57	116	530
Footpath Sweeping	32	8	19	59
Ginnel	18	3	15	36
Keys From Down a Gully	1			1
Graffiti	88	72	22	182
Gully	75	51	46	172
Leafing	29	12	37	78
Litter Complaint	60	17	36	113
Needles and Drug Paraphernalia Cleaning	1			1
Public Toilets Maintenance and Cleaning				0
Dead Animal Removal	30	20	23	73
Road Sweeping	43	21	29	93
<b>Totals:</b>	<b>840</b>	<b>317</b>	<b>405</b>	<b>1562</b>

Fly Tip Removal Breakdown	Chapel Allerton	Moortown	Roundhay	Totals
Reactive Removals	241	53	77	371
Proactive Removals	116	4	39	159
<b>Total:</b>	<b>357</b>	<b>57</b>	<b>116</b>	<b>530</b>